

M&T Bank Recognized for Its Commitment to Serving Small-Business and Middle-Market Customers

Latest Crisil Coalition Greenwich study highlights bank's strong relationships with small and mid-size employers

BUFFALO, N.Y., Feb. 26, 2025 -- M&T Bank (NYSE:MTB) has been recognized by Crisil Coalition Greenwich as a top bank for its commitment to serving small-business and middle-market customers.

The Coalition Greenwich Award for Best Bank is determined by research scores that measure the quality of service and products by providers. M&T received the following 2025 Coalition Greenwich Awards for its excellence in small business banking and middle market banking:

Small Business

- Best Bank for Satisfaction with RM for Small Business Banking in the U.S. (Northeast)
- Best Bank for Valuing Long-Term Relationships for Small Business Banking in the U.S.
- Best Bank for Customer Service for Small Business Banking in the U.S.
- Best Bank for Satisfaction with Cash Management Sales Specialist for Small Business Banking in the U.S.
- Best Bank for Satisfaction with RM for Small Business Banking in the U.S.
- Best Bank for Ease of Making Payments for Small Business Banking in the U.S.
- Best Bank for Ease of Doing Business for Small Business Banking in the U.S.
- Best Bank for Product Capabilities in Cash Management for Small Business Banking in the U.S.
- Best Bank for Trust for Small Business Banking in the U.S.

Middle Market

- Best Bank for Valuing Long-Term Relationships for Middle Market Banking in the U.S.
- Best Bank for Satisfaction with RM for Middle Market Banking in the U.S.
- Best Bank for Trust for Middle Market Banking in the U.S.
- Best Bank for Satisfaction with RM for Middle Market Banking in the U.S. (Northeast)

Since 2011, M&T has earned 179 Coalition Greenwich Awards, highlighting the bank's established reputation for providing outstanding customer service to small-business and middle-market customers throughout its footprint. Crisil Coalition Greenwich is a leading provider of strategic benchmarking, analytics and insights to the financial services industry.

"M&T Bank's foundation is in community banking, and our commitment to empowering the aspirations of our customers is at the core of who we are," said Eric Feldstein, M&T's head of Business Banking. "This recognition is particularly meaningful to us because it highlights our success supporting small and mid-size business owners as they grow their companies in the communities we serve."

About M&T Bank

M&T Bank Corporation is a financial holding company headquartered in Buffalo, New York. M&T's principal banking subsidiary, M&T Bank, provides banking products and services with a branch and ATM network spanning the eastern U.S. from Maine to Virginia and Washington, D.C. Trust-related services are provided in select markets in the U.S. and abroad by M&T's Wilmington Trust-affiliated companies and by M&T Bank. For more information about M&T Bank, visit www.mtb.com.

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