

M&T Bank Unveils Upgraded Online Banking for Retail and Business Customers

BUFFALO, N.Y.—M&T Bank (NYSE: MTB) today announced the launch of its new M&T Online Banking channel, offering a fresh design and upgraded user experience.

The new M&T Online Banking features a clean, streamlined look, enabling users to find the information they need faster, along with a new services toolbar, customizable features and expanded help database for instructions and explanations for almost everything in online banking.

“We are focused on listening to our customers’ feedback to understand how we can develop products and services that make managing their financial lives easier,” said Mike Shryne, senior vice president of alternative banking for M&T Bank. “Our new online banking is based on feedback from hundreds of our customers, and is the latest way M&T is meeting customers’ needs.”

Improvements to M&T Online Banking include a new unified experience for personal and business customers, with tools tailored specifically to their needs, as well as a new ‘My Services’ toolbar that highlights the most popular account and financial management tools, such as [M&T Alerts](#) and [Bill Pay](#). Help icons and links have also been embedded throughout the site with useful tips and step-by-step instructions, and a ‘My Shortcuts’ feature allows customers to customize their online banking experience by putting favorite services in easy reach.

Customers who currently use M&T Online Banking for personal and business can use existing login credentials to access the upgraded site. A range of resources have been made available to help customers navigate the improved M&T Online Banking, including a web-based guided tour, educational ‘how-to’ videos and online reference materials.

The new online banking is just one of the recent enhancements to M&T’s digital services. M&T enhanced its credit and debit card line-up by adding Apple’s (AAPL) mobile payment service, Apple Pay, on November 3, completely redesigned the [M&T Mobile Banking](#) and [M&T Mobile for Business](#) apps in August, and released [M&T InfoPLU\\$ for Mobile and Tablet](#), a new app for commercial banking clients, in June.

For more information on M&T Online Banking, visit www.mtb.com/upgrade.

About M&T

M&T is a financial holding company headquartered in Buffalo, New York. M&T’s principal banking subsidiary, M&T Bank, operates banking offices in New York, Pennsylvania, Maryland, Virginia, West Virginia, Delaware and the District of Columbia. Trust-related services are provided by M&T's Wilmington Trust-affiliated companies and by M&T Bank.

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